**SHIENNY HADI**

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**PROFESSIONAL SUMMARY**

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| Experienced .NET Fullstack Developer with 6+ years in building scalable internal systems for banking and mining companies. Proficient in ASP.NET Core and SQL Server, with a focus on reusable backend design and automation. Recognized for improving system performance and leading modules in high-volume enterprise environments.  **PROFESSIONAL EXPERIENCE** | |
| **PT Bank Mandiri (Persero) Tbk**  *Software Engineer May 2021 - Present*  • Redesigned backend integration between Mandiri Customer Service Web App and one of the largest Mandiri mobile app called  LIVIN’, reducing ticket number response time from 1 hour to less than 2 seconds and backend ticket creation time from 1 hour  to ~16 minutes through background processing  • Built a configurable reporting system for Insurance Claim Web App, enabling 12+ report variations and reducing repetitive  coding efforts by ~50%  • Redesigned backend processing by shifting from real-time ETL triggers to SQL Agent batch jobs, increasing reliability for  80M+ card data rows  • Optimized dashboard queries to summarize around 20 million card records and deliver faster web display for 2,500 offices  • Designed reusable backend components used in 10+ implementations, streamlining action execution, parameter handling, and  time-based scheduling  • Collaborated with solution analysts, testers, and owners from requirement gathering to deployment in the production  • Contributed to the successful delivery of 4 applications built from scratch and multiple enhancements  • Led the Inventory Management System project, overseeing full-stack development and implementation across backend and  dashboard modules  • Trusted as a Code Reviewer to maintain coding standards and improve code quality  **Freeport Indonesia**  *.NET Developer March 2019 - May 2021*  • Quickly onboarded into projects and began contributing within one week by adapting to team tools and business logic  • Developed the Expatriate Shipment application for HR and logistics to track items, monitor shipping status, and manage  clearance approvals for employees on overseas assignments  • Delivered enhancements to internal business apps (CAS and Material Request) by adding new fields, implementing business  logic, and streamlining approval flows  • Maintained legacy systems built on ASP.NET Web Forms and .NET 3.5, improving logic and structure across multiple modules  • Designed backend handlers to process inquiry requests and integrate with external APIs, supporting internal operational  workflows  • Independently delivered one end-to-end project to production (Go-Live)  • Contributed to 20+ Go-Live improvements across multiple .NET Framework versions, from 3.5 to .NET Core  **Institut Sains Terapan dan Teknologi Surabaya**  *Laboratory Assistant February 2016 - January 2018*  • Developed a web portal to manage student attendance during laboratory sessions, resulting in reduced paper usage  • Accomplished in teaching numerous courses across different programming languages  **SKILLS** | |
| **Programming:**  C#, Java, JavaScript, SQL  **Frameworks & Tech:**  ASP.NET, .NET Core, Entity Framework, jQuery, Laravel  **APIs & Data:**  REST API, JSON, XML  **Languages:**  English (Conversational), Indonesian (Native) | **Databases:**  SQL Server, Oracle, MySQL  **Tools:**  Git, Bitbucket, GitHub Actions, JIRA  **Architecture & Design:**  Interface-based Design, Dependency Injection, Service Layer Pattern |
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| **EDUCATION** | |
| **SEKOLAH TINGGI TEKNIK SURABAYA August 2014 - July 2018**  *Bachelor's, Software Engineering*  • GPA 3.60 of 4.00 (CUM LAUDE)  • PMB Scholarship, awarded across all 8 semesters for maintaining a GPA above 3.25  • Member of HIMA (Himpunan Mahasiswa), 2016  **PROJECTS & OUTSIDE EXPERIENCE** | |

**My Work Profile** *2025 - 2025*

• A modern website showcasing who I am, my portfolio, downloadable documents, and easy ways to connect

**Factory Management Portal** *2018 - 2019*

• A Portal for Managing Sugar Cane Factory Orders and Reports

**Langlang Buana** *2017 - 2018*

• A Platform for Travelers to Share Global Travel Insights and create itinerary

• Built it using HTML, CSS, jQuery, Laravel, and MySQL

**Lab Assistant Attendance System** *2017 - 2017*

• A Web App for Lab Assistants to Check In and Generate Attendance Reports